



PEAK CANINE CARE

Board & Train Agreement & Client Packet

Business Information

Peak Canine Care — Helotes, Texas

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PROGRAM DESCRIPTION Peak Canine Care provides in-home Board & Train services conducted in a structured home environment. Each dog resides in the trainer's home and receives daily personalized training sessions, structured enrichment, supervised exposure, and routine home integration to develop reliable real-world behavior.

TRAINING EXPECTATIONS Training results are not guaranteed. Results vary based on genetics, health, temperament, age, past experiences, and owner consistency following the program.

ELIGIBILITY REQUIREMENTS All dogs must be current on Rabies, Distemper/Parvo (DHPP), and Bordetella vaccinations and must be free from contagious illness or parasites. Any bite history, behavioral concerns, medications, or medical issues must be fully disclosed prior to intake. Peak Canine Care reserves the right to refuse or discontinue services for safety, health, or behavioral concerns at any time.

RESERVATION & PAYMENT POLICY A non-refundable deposit of two hundred dollars (\$200) is required to reserve training dates. The deposit is applied toward the total program cost. Fifty percent (50%) of the remaining balance is due at pick-up. The final balance is due at the go-home lesson. No refunds are issued once training has begun, regardless of early termination or dismissal.

CANCELLATION POLICY Cancellations within seven (7) days of the scheduled start date result in forfeiture of all monies paid. Rescheduling is at the sole discretion of Peak Canine Care and is not guaranteed.

NON-PAYMENT POLICY AND COLLECTION Failure to pay any balance when due constitutes a breach of this agreement. Peak Canine Care reserves the right to pursue any lawful means of collection including, but not limited to, legal action, attorney representation, and collection agencies.

The owner is responsible for all costs associated with collection, including attorney fees and court costs. Where permitted by law, Peak Canine Care may withhold release of the dog until all outstanding balances are paid in full.

DROP-OFF AND PICK-UP Drop-off and pick-up times are scheduled by appointment only. Late pick-ups may result in additional boarding fees. Dogs not retrieved within twenty-four (24) hours without written communication may be considered abandoned in accordance with applicable local laws.

VETERINARY CARE In the event of illness or injury, Peak Canine Care is authorized to obtain veterinary treatment as deemed necessary for the safety of the dog. All veterinary expenses are the sole responsibility of the owner. Emergency decisions may be made without prior notification when immediate treatment is required.

LIABILITY WAIVER AND ASSUMPTION OF RISK The owner understands that dog training and boarding inherently involve risk, including but not limited to injury, bites, illness, escape, property damage, theft, or death. Peak Canine Care is not responsible for injury, illness, escape, theft, loss, or death unless caused by gross negligence. The owner accepts full financial and legal responsibility for any damage caused by their dog and agrees to indemnify and hold harmless Peak Canine Care from all claims arising from participation in training or boarding services.

TRAINING METHODS AND TOOLS Peak Canine Care uses a variety of training methods, which may include food reinforcement, leash guidance, prong collars, electronic collars, slip leads, long lines, crate training, and behavior modification techniques. Tool selection is determined at the trainer's discretion based on each dog's needs and safety requirements.

OWNER RESPONSIBILITY AND FOLLOW-THROUGH The owner agrees to attend the go-home lesson and implement training recommendations as instructed. Continued progress is dependent on consistent follow-through; behavioral regression may occur without ongoing practice and management.

PERSONAL PROPERTY Peak Canine Care is not responsible for lost, stolen, or damaged items. Personal belongings left with the dog are accepted at the owner's risk.

MEDIA RELEASE Peak Canine Care may photograph or record dogs for training, educational, or promotional purposes unless explicitly declined in writing by the owner.

AGREEMENT AND ACKNOWLEDGEMENT By signing this agreement, the owner confirms that all information provided is accurate and that they agree to all policies and terms contained herein.

CLIENT INTAKE FORM

Client Full Name: _____

Physical Address: _____

Phone Number: _____

Email Address: _____

Dog Name: _____

Breed / Mix: _____

Age: _____

Sex and Alteration Status: _____

Veterinarian and Phone Number: _____

Behavior History and Bite Incidents:

Medical Conditions, Allergies, or Medications:

Training Goals and Expectations:

EMERGENCY VETERINARY AUTHORIZATION

I authorize Peak Canine Care to seek emergency veterinary treatment if deemed necessary at my expense.

Emergency Contact Name and Phone Number: _____

Preferred Veterinary Clinic: _____

Owner Signature: _____ Date: _____

MEDIA RELEASE

I grant permission for Peak Canine Care to use images and videos of my dog for business and educational purposes unless declined below.

Permission Status (circle one): YES NO

Signature: _____

FINAL AGREEMENT

I have read, understand, and agree to all policies, terms, and financial obligations listed in this agreement.

Printed Name: _____

Signature: _____

Date: _____